

BRIDGEWAY CUSTOMER TRAINING

MemberView User Login



Member Login

- Select member or dependent
 - Note: dependent registration may not be available depending on fund office settings
- Enter your email address and confirm
 - Note:
 - Each account must have a unique email address

The screenshot displays a 'CREATE AN ACCOUNT' interface. At the top, it says 'CREATE AN ACCOUNT' in bold, followed by 'Select a user type to get started.' Below this are two options: 'Member' (with a circle icon and the text 'This is the primary benefit owner') and 'Dependent' (with a circle icon and the text 'This is a spouse or family member'). Under the 'Member' option, there is an 'Email' input field with an information icon. Below that is a 'Confirm' input field, also with an information icon. A large blue 'Continue' button is positioned below the input fields. In the bottom right corner, it indicates 'Step 1 of 3'.

Member Login

- Enter
 - First Name
 - Last Name
 - Last four digits of SSN
 - Birthdate
 - Zip
 - Mobile Phone

CREATE AN ACCOUNT

Enter your personal info

Information About You

Prev

Next

Step 2 of 3

Member Login

- Enter a new password following the password requirements
- Note: If resetting a password, users are prevented from re-using their old password

CREATE AN ACCOUNT

Set your account password.

.....

.....|

Your password must meet the following constraints:

- ☒ Must be between 8 and 256 characters in length
- ☒ Must not have been recently used

☒ Keep me signed in ⓘ

Finish

Step 3 of 3

Member Login

- Multi-Factor Authentication
 - Scan the QR Code with the Authenticator app of your choice
 - Microsoft
 - Google
 - DUO
 - Email
 - You will receive a one-time code. Enter the code in the “verification code” box and select “Enable”.

Enable two-factor

For your security, this portal requires the use of two-factor authentication. Please select your desired second method from the list below. You can choose to use email or an Authenticator app to receive your access codes for verification. Your access codes will be sent to the selected method each time you log in.

Select a method *

Authenticator app

Open your authentication app and scan the QR code. Then enter the code from your authenticator app in the form below.



Verification code *

Enter the one-time code

Enable

English

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Enable two-factor

For your security, this portal requires the use of two-factor authentication. Please select your desired second method from the list below. You can choose to use email or an Authenticator app to receive your access codes for verification. Your access codes will be sent to the selected method each time you log in.

Select a method *

Email

To enable two-factor using email, enter an email address and click the button to send a one-time use code. Once you receive the code, enter it in the form below.

Email *

Email l@bridgewaybentech.com

Send a one-time code

Verification code *

Enter the one-time code

Enable

English